Palliative Care Program Name

Journey Mapping Workshop #1

Agenda

Date, time and location

1. Welcome
2. Introductions
3. Traditional opening (Elder name)
4. Palliative care program (name) overview
* Vision and intent
1. Overview of Journey Mapping and the Palliative Care Pathway
* Background, definition and purposes

1. Set workshop ground rules (see tips below)
2. Review of the *Community Readiness for Palliative Care Program Development Worksheets*
* Table 1: Assessment of local health infrastructure & palliative care services
* Table 2: Where are palliative care services being provided?
* Table 3: Assessing Community Strengths
* Table 4: Assessing & Prioritizing Gaps in Services and Challenges to Overcome
* Table 5: Plan for Action
1. Overview of the:
	1. Nine stage palliative care pathway diagram
	2. Documenting the current state worksheet
2. Discussion of next steps

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| **Tips for a Successful Journey Mapping Workshop:*** Select a meeting location convenient to all participants
* Begin and end on time
* Mute and put away cell phones / take conversations outside of the room
* Begin with a traditional opening
* Include storytelling throughout the workshop
* Focus on the community and the client
* Take breaks as scheduled
* Network with new faces during break times
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